

The background of the image is a dark purple color with a repeating pattern of speech bubbles. Most of the speech bubbles are outlined in a bright magenta color. One speech bubble, located in the lower right quadrant, is outlined in white and contains the text "Reports and Visualisations".

**Reports  
and  
Visualisations**



Before we start...

- **Recording**
- **Camera & Mic**
- **Live Captions**
- **PowerPoint Live**
- **Post session email**



**Reports  
and  
Visualisations**

# This session aims to cover:

- Searching
- Reporting
- Visualisations
- A reminder about Scheduling





Searching

**Searching on Care  
Opinion = the start  
of everything**

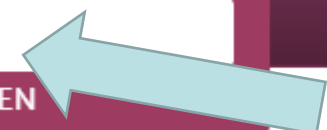
Share your experiences of UK health and care services, *good* or *bad*.  
We pass your stories to the right people to make a difference.

▶ **Search**



Search for stories about...

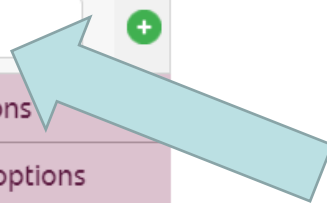
eg Leeds General Infirmary, heart surgery, dementia, S3 8EN



- When LOGGED in – just press ‘Enter’ in the blank search box
- Check the ‘Your search’ box says:

**If you want your search to start from all stories on Care Opinion:**

- Log out *or*
- Switch to Public View



Add a search term from any tag i.e. **staff** or **nursing**

# Basic Searching

- More stories about the same **service**
- More stories by the same **author**
- More stories with the same **tag**

## " Fantastic help and support received "

**STORY HAS A RESPONSE**

This story has had a response

**About:** Children & younger people's services / Nottinghamshire Children and Families Partnership: Speech and Language Therapy

Posted by **LCCadmin** (as a staff member posting for a patient/service user), yesterday

My son isn't so frustrated trying to communicate. I can meet his needs better and we are learning together how to talk.

Fantastic help and support received, very grateful to Sarah.

**More about:**

home talk language language delay

Alert me to further responses to this story

**Story summary**

**What's good?**

communication  
help  
learning  
new skills  
support

**What could be improved?**

**Feelings:**

grateful thank you

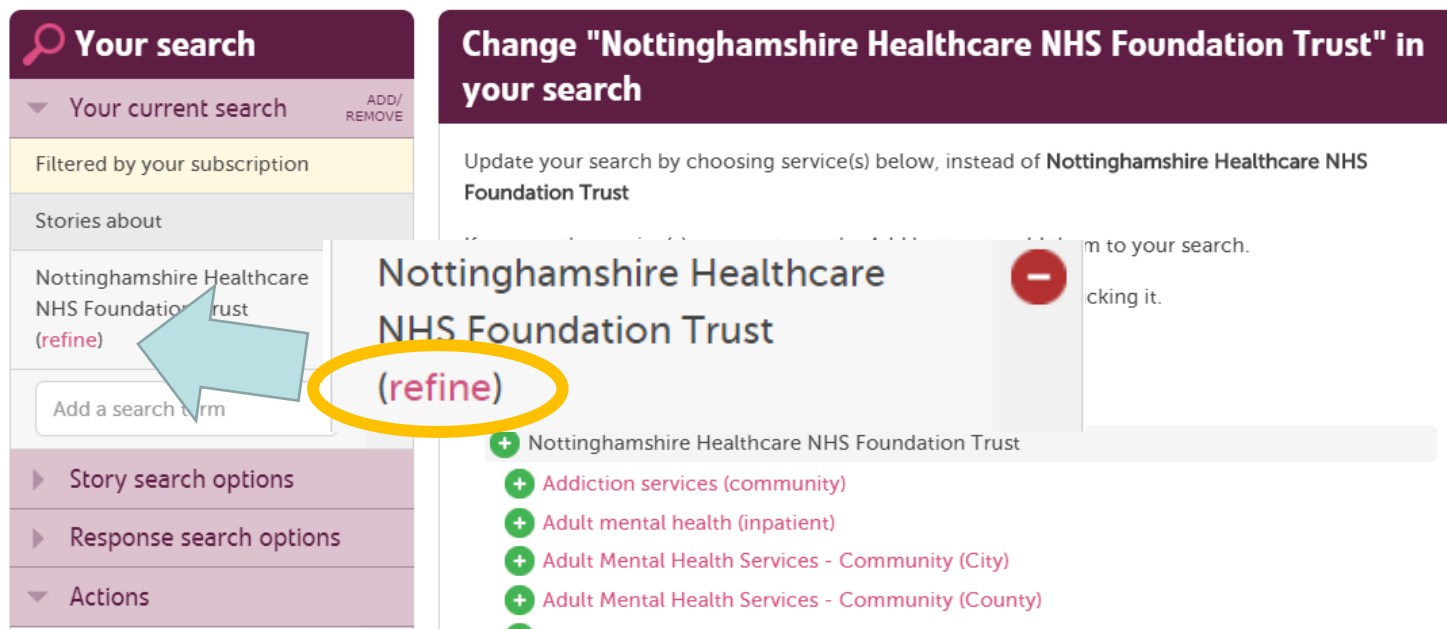


# Search services within a service

1. Find the right organisation or location



2. Refine your search further if you need to



Searching

- +
- + Mental Health Services for Older People – Inpatient
- + Nottingham Recovery College
- Offender healthcare
- + Open Mind
- + Perinatal – Community
- + Perinatal - Inpatients
- + Physical Healthcare Psychology
- + Speech and Language Therapy (Adults)
- + Speech and Language Therapy Service (Adult Intellectual Disabilities)
- + Step 4 Psychotherapy Service
- + Street Triage
- + The Nottingham Centre for Transgender Health
- + Trauma Services
- + Working Age Dementia Service

- Offender healthcare

▶ Update my search

▶ Cancel

Searching

# Add in a date range & filter

Story search options

Progress of story

All stories ▾ by anyone ▾ +

- All stories
- Unheard stories
- Stories without response
- Heard stories, without response**
- Stories with response
- Stories with response, but no change planned or made
- Stories with change planned or made
- Stories with change made
- Withdrawn stories
- Rejected stories

Addiction services ▾ +

Story search options

All stories ▾ by anyone ▾ +

Submitted on or after +

Dec 2019

Mo	Tu	We	Th	Fr	Sa	Su
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

Read by me ▾ +

Your search

Your current search ADD/REMOVE

Filtered by your subscription

Stories about

Offender healthcare (refine) -

Add a search term +

Story search options

All stories ▾ by anyone ▾ +

Submitted on or after +

Submitted on or before +

Criticality equal to 0 +

Addiction services ▾ +

the patient ▾ +

Read by me ▾ +

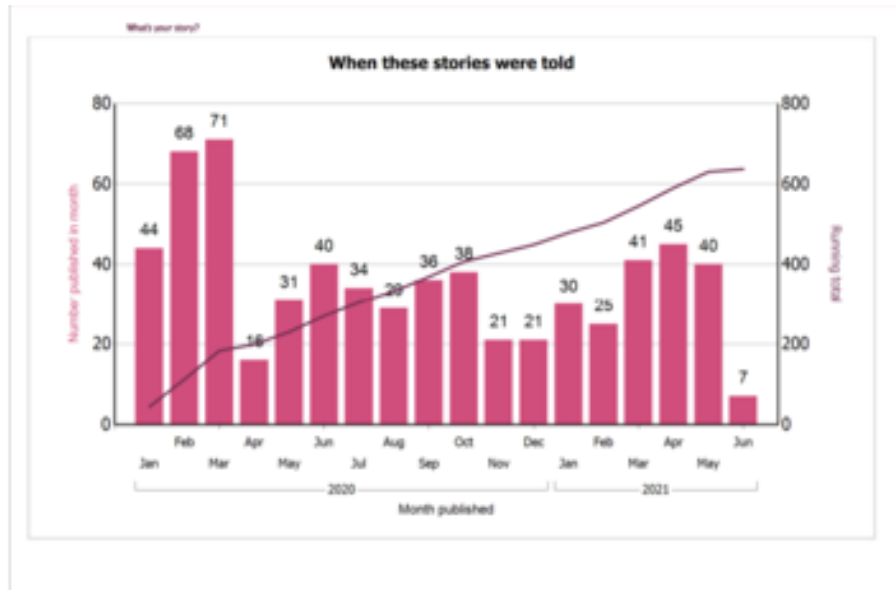
Published on or after +

Published on or before +

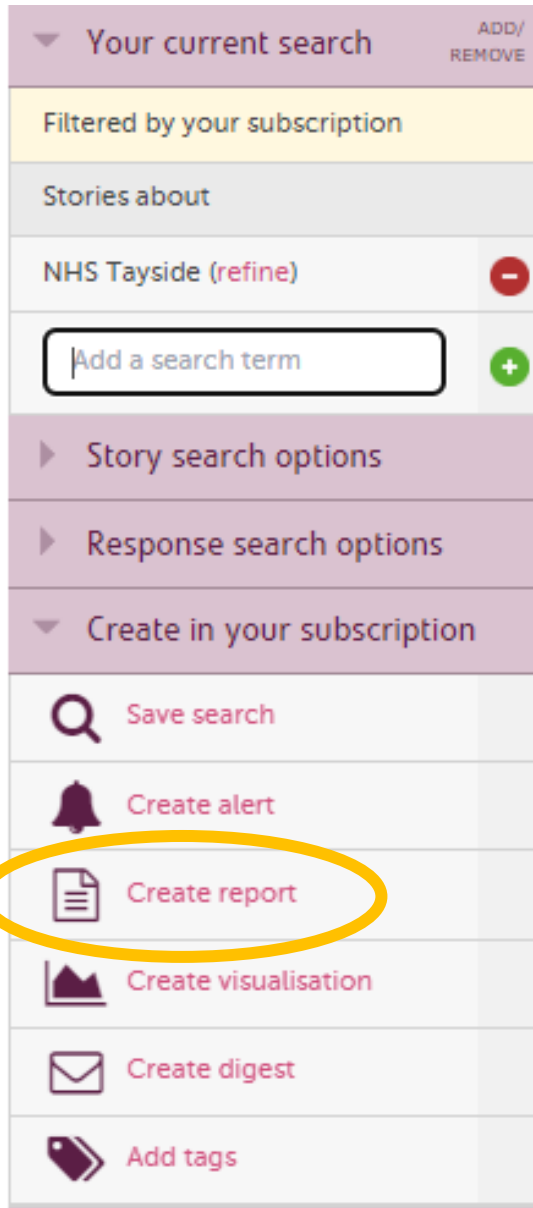
non picture stories ▾ +

via Care Opinion ▾ +

# Reports



## Reporting



## Create in your Subscription:

- Save Search for later
- Create and schedule reports
- Create and schedule visualisations

# Care Opinion reports – select from the list below

Create a report to summarise, print or export these stories

If you save your report you can run it again, or have it delivered on a schedule. ([learn more](#))



## Responses and story progress >

A summary of responses and changes following the stories in your search



## Services with ratings >

Summary of the rating scores for a set of services



## Services with response quality >

Indicators of quality of responding for a set of services



## Services with story activity >

Summary of story counts, responsiveness and criticality for a set of services



## Stories in summary >

A summary of the stories in your search, counting stories by time, place, person, service and criticality



## Story and response listing >

A list of the stories in your search, grouped by the service they are about



## Story authors in summary >

Summary of information provided by authors, such as role, age, gender, ethnicity and disability



## Story listing in a table >

Simple table of stories suitable for export to Excel. This report is too wide to be easily used in Word or PDF formats.

# How to generate and view reports?

### Your search

ADD/  
REMOVE

Your current search

Filtered by your subscription

Stories about

Western Health & Social Care Trust (refine) -

published

last month -

Add a search term +

Story search options

Response search options

Create in your subscription

- Save search
- Create alert
- Create report
- Create visualisation
- Create digest
- Add tags

### Save my search

Alert Report Search Visualisation Digest Tagging Moderation

#### Report

Your current search:  
all stories about Western Health & Social Care Trust published last month

Create a report to summarise, print or export these stories

If you save your report you can run it again, or have it delivered on a schedule. [\(learn more\)](#)

- Board report >  
board report
- Raw tag data >  
A table of tag counts for export and further analysis
- Responses and story progress v  
A summary of responses and changes following the stories in your search

You can generate this report now, in your preferred format




PDF v **Generate**


You can save your report to run it again, or for scheduled delivery.

Use our suggested report name or enter your own (this will not change the report itself):

Responses and story progress: all stories about Western Health & Social Cai **Save**




 Notifications 2  


Generating report 


Once your report is ready you can download it here, or at any future time from the report details page.

a few seconds ago



---



Stories in summary 

 [View report details](#) 5 minutes ago


 [Reports archive](#)











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 Activity 206.5k 




 Recently read 






-  Story search options
-  Response search options
-  Create in your subscription
-  [Save search](#)
-  [Create alert](#)
-  [Create report](#)
-  [Create visualisation](#)
-  [Create digest](#)
-  [Add tags](#)
-  [Moderation](#)

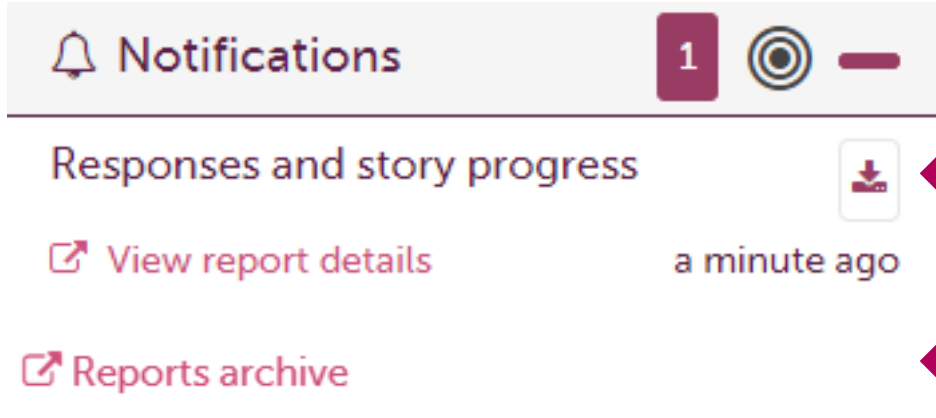
If you save you

-  Board board
-  Raw A tabl
-  Respo A sum

You can ge

 [Gen](#)  
Check th  
receive a  
[View a li](#)





Download immediately



See all reports you have created or set on a schedule

We also send you an email when your report is ready


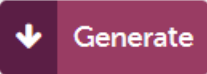
# Scheduling Reports

- Once you have saved a report you can schedule it.
- You can choose how often it is run.
- It will be sent direct to your email.

## Scheduling


 Stories in summary   
A summary of the stories in your search, counting stories by time, place, person, service and criticality


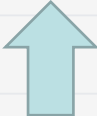
You can generate this report now, in your preferred format


PDF  

You can save your report to run it again, or for scheduled delivery.

Use our suggested report name or enter your own (this will not change the report itself):

Stories in summary: all stories about Southern Health & Social Care Trust at 



 Report saved [View your saved report here.](#) 





## Report Templates:




Use the template to generate a new report at any time, or add a schedule if you want new reports to be generated on a regular basis



 **Stories in summary: all stories about Southern Health & Social Care Trust about services which provide maternity care** 

(no description) 


 [Stories included in this report template](#)


 Tracy Molloy  created 03/03/2023  stories in summary

### Using your report


A report hasn't been generated yet.

**Format**


PDF 

 **Generate report**

## Schedule

 **Pause the schedule**

Your template will generate a new report on the first Saturday of every month.  
It is next due 04/03/2023 and will use stories published between 01/02/2023 and 28/02/2023

- > Update schedule 
- > Remove schedule

> **Delete**

## Scheduling

### Schedule

⏸ Pause the schedule


Your template will generate a new report on the 2nd of every 3rd month.

It is next due 01/04/2023 and will use stories published between 01/01/2023 and 31/03/2023

#### ▼ Update schedule

1. The schedule should be  ▼

Day  every  month(s)

Starting from  

2. When the schedule is run, the following data will be used:

Use data from the last complete 3 months

Use data from the latest   ▼

Use data from all time

> Update

> Remove schedule

> Recipients

> Delete

# Check in your 'Saved things'

- Anything in 'PINK' is clickable!
- Play Around
- You can't break the site!

## My saved things

type: all ▾

Has schedule



CAH Tag Bubbles

All stories about Craigavon Area Hospital



Digest: all stories about Craigavon Area Hospital



Search: all stories about Craigavon Area Hospital



Stories in summary: all stories about Southern Health & Social Care Trust about services which provide maternity care



Alert: all stories about Southern Health & Social Care Trust about services which provide maternity care



Search: all stories about Southern Health & Social Care Trust about services which provide maternity care



# Visualisations

- Tag bubbles
- Story swarms – criticality and progress
- Lilly pad
- Tag word clouds
- Story word clouds
- Sunburst

# Visualisations gallery

Visibility: shared ▾

Type: all ▾

Owned by me

Created in my subscription

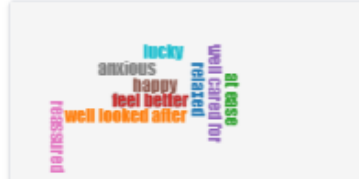


## CAH Tag Bubbles

By Tracy Molloy  
03/03/2023

shared

tag bubble

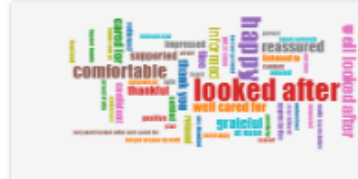


## How did you feel? Q3 2022 2023 mhd

By Christine Armstrong  
28/02/2023

shared

tag cloud



## How did you feel? CYP Q3 2022 2023

By Christine Armstrong  
28/02/2023

shared

tag cloud



## What was good CYP Q3 2022 2023

By Christine Armstrong  
28/02/2023

shared

tag cloud

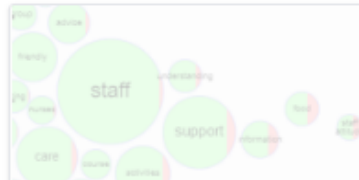


## Care Opinion overview from Jan 2023

By Louise Currie  
24/02/2023

shared

tag bubble



## Care Opinion overview from Jan 2023

By Louise Currie  
24/02/2023

shared

tag bubble



## stories LGH/STH 1/1/23

By Louise Currie  
24/02/2023

shared

story swarm

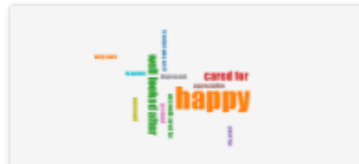


## LH from 1/1/23

By Mairead Casey  
24/02/2023

shared

story swarm











### Your search

▼ Your current search ADD/REMOVE

Filtered by your subscription

Stories about








Change Grow Live (refine) −

+



▶ Story search options

▶ Response search options

▼ Create in your subscription

-  Save search
-  Create alert
-  Create report
-  **Create visualisation**
-  Create digest
-  Add tags
-  Moderation


▼ Actions

-  Play a slideshow
-  Make a widget

### Recommended pages within Care Opinion





**Change Grow Live**

Our mission is to help people change the direction of their lives, grow as individuals, and live life to its full potential. The vision we're working towards is to develop, deliver and share a whole person approach that changes society.



### 786 stories have been told

Latest stories | Latest responses | Latest changes

▼ Story	▼ Progress	▼ Activity
"My mindset completely changed"	<b>STORY HAS A RESPONSE</b> 	Response 6 days ago
<b>About:</b> Change Grow Live Cambridgeshire / Cambridge City		
"The programme has been amazing"	<b>STORY HAS A RESPONSE</b> 	Response last week
<b>About:</b> Change Grow Live Cambridgeshire / Cambridge City		
"There is light at the end of the tunnel"	<b>STORY HAS A RESPONSE</b> 	Response last week
<b>About:</b> Change Grow Live Cambridgeshire / Huntingdon		
"You are treated like a person and not a number"	<b>STORY HAS A RESPONSE</b> 	Response last week
<b>About:</b> Hull ReNew		

## Your search

ADD/  
REMOVE

Your current search

Filtered by your subscription

Stories about

Change Grow Live (refine) -

Add a search term +

▶ Story search options

▶ Response search options

▼ Create in your subscription

- 🔍 Save search
- 🔔 Create alert
- 📄 Create report
- 📊 Create visualisation
- ✉ Create digest
- 🏷 Add tags
- ✓ Moderation

▼ Actions

- 🖥 Play a slideshow

## Save my search

Alert Report Search **Visualisation** Digest Tagging Moderation

### Visualisation

Your current search:  
all stories about Change Grow Live

Create a visualisation of the stories in your search

#### Tag bubbles

This shows the most popular tags for your stories as bubbles. The bubbles are split according to how often the tag is used to say what was good, or what could be improved. This visualisation provides a lot of information in a very easy to understand way.

**Preview**

#### Story swarm

This shows how your stories are spread over time, and allows you to see patterns in story progress or criticality. Up to 400 stories are included.

**Preview**

#### Sunburst

This shows how stories progress from being told to being read,

Home

Tell your story

About us


Search for stories about...



eg Leeds General Infirmary, heart surgery, dementia, S3 8EN

[Search](#) / Create Visualisation

## Create tag bubbles

 Below this form is a preview of what your saved visualisation may look like. You'll still need to save this visualisation to share it. More information about [creating visualisations](#).

### Name

●

(Between 2 and 400 characters)

### Visibility

●

#### What is 'shared' visibility?

Only logged-in members of your subscription can see this visualisation.

If your search contains private tags, they will not be included in a shared visualisation.


### Description

●

(Less than 1000 characters)

### Signature choice

●

 Create

- Admin ▼
- Navigation ▼
- Notifications 1 🔔 —

---

- All stories about Change Grow Live 2 minutes ago
  - [View visualisation](#)
- All stories about Change Grow Live Cambridgeshire 26 minutes ago
  - [View visualisation](#)
- [Previously generated reports](#)

---

- Activity 272.6k ▼
- Recently read ▼

Saved things / Visualisation template [What is a visualisation template?](#)

- ✔ **Visualisation template created**  
 We've begun generating your first visualisation - we'll let you know when it's ready below and in the notifications section in the drawer.


[All stories about Change Grow Live](#) ✎

All stories about Change Grow Live ✎

[Stories included in this visualisation template](#) 🔍

👤 Owned by you
📅 Created by you on 18/09/2023
👥 shared
🏷️ tag bubble

### Using your visualisation



← Your new visualisation is ready ● [Generate another visualisation](#)

[View visualisations from this template in the gallery](#)

[View latest visualisation](#)

› Visualisations generated from this template

Share your experiences of UK health and care services, **good** or **bad**.  
We pass your stories to the right people to make a difference.

Home

Tell your story

About us

Search for stories about...



eg Leeds General Infirmary, heart surgery, dementia, S3 8EN

## My saved things

All moderation advisories

visualisations ▾

✓ Has schedule



all asset types

alerts

ut Change Grow Live

Change Grow Live

reports

searches

ut Black Country Healthcare NHS Foundation Trust

visualisations

Black Country Healthcare NHS Foundation Trust

digests

advisories

C

Nottinghamshire Healthcare NHS Foundation Trust submitted on or after 01/01/2023



## ✔ Visualisation template created

We've begun generating your first visualisation - we'll let you know when it's ready below and in the notifications section in the drawer.

## 📈 All stories about Change Grow Live ✎

All stories about Change Grow Live ✎

🔍 Stories included in this visualisation template ⓘ

👤 Owned by you

📅 Created by you on 18/09/2023

👥 shared

📈 tag bubble

## Using your visualisation



← Your new visualisation is ready

🔄 Generate another visualisation

🗪 View visualisations from this template in the gallery

› Visualisations generated from this template

› Display options

## Schedule

This a visualisation does not have a schedule

+ Add schedule

› Delete

# Helpful Resources

## **Subscriber Know How Page:**

<https://www.careopinion.org.uk/info/subscriber-know-how>



## **Help with Reporting:**

<https://www.careopinion.org.uk/info/subscriber-help-reporting>

## **Examples of Reports:**

<https://www.careopinion.org.uk/info/subscriber-help-reporting-examples>

**Contact us:** [info@careopinion.org.uk](mailto:info@careopinion.org.uk)

# Thank you for Listening

We run regular training on  
lots of site features...

<https://www.careopinion.org.uk/info/support-webinars>

Contact Us: **info@careopinion.org.uk**