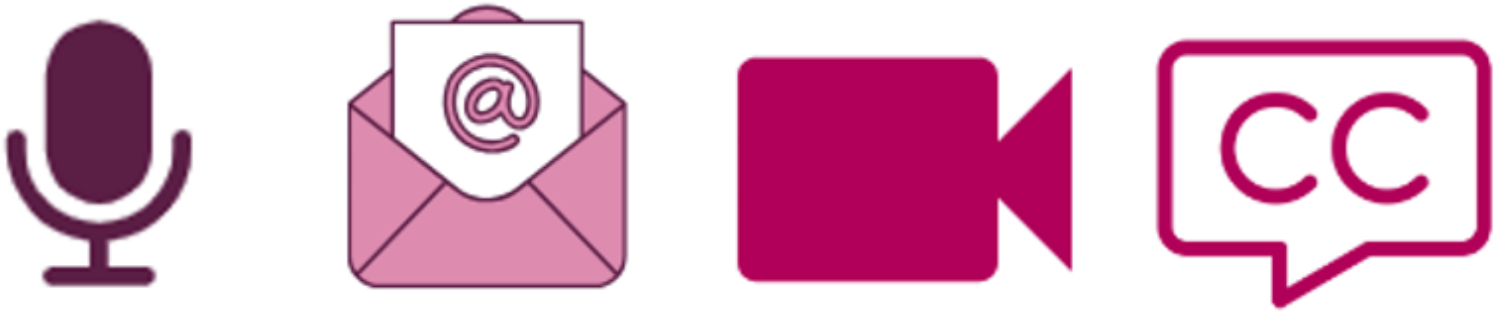
Reports and Visualisations



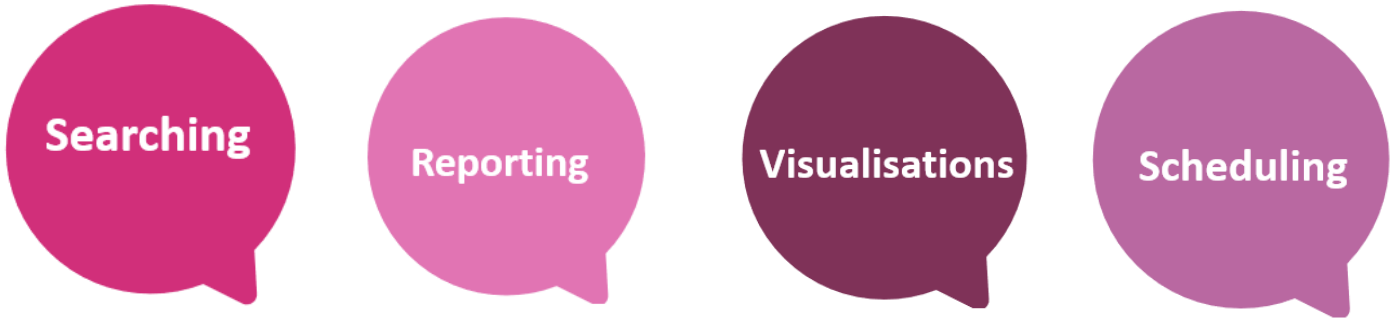
Before we start...

- Recording
- Camera & Mic
- Live Captions
- PowerPoint Live
- Post session email

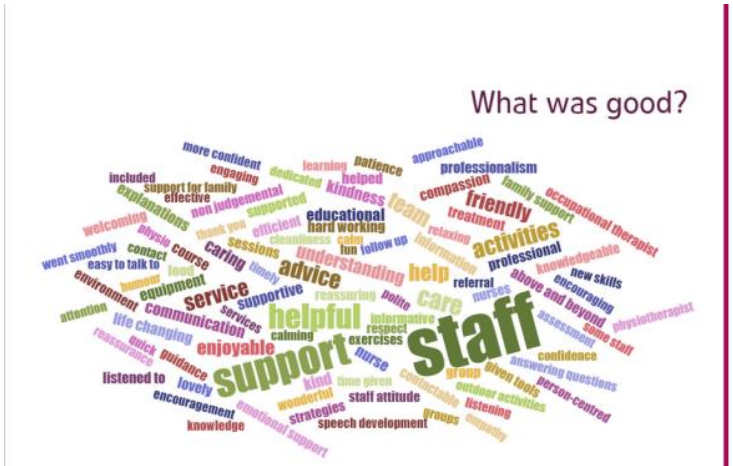
Reports and Visualisations

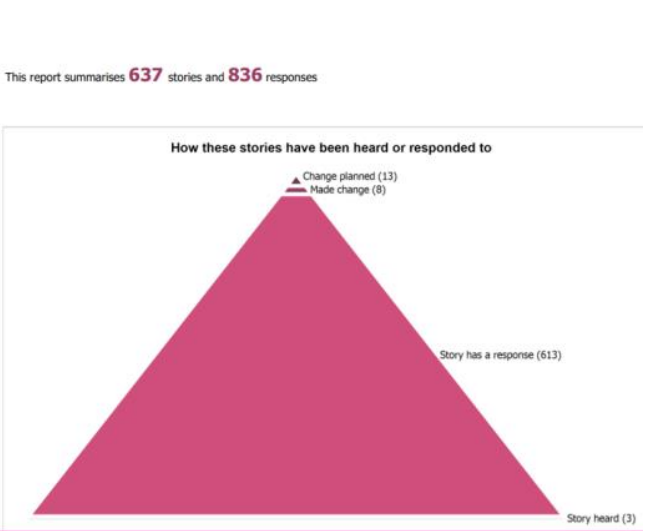
This session aims to cover:

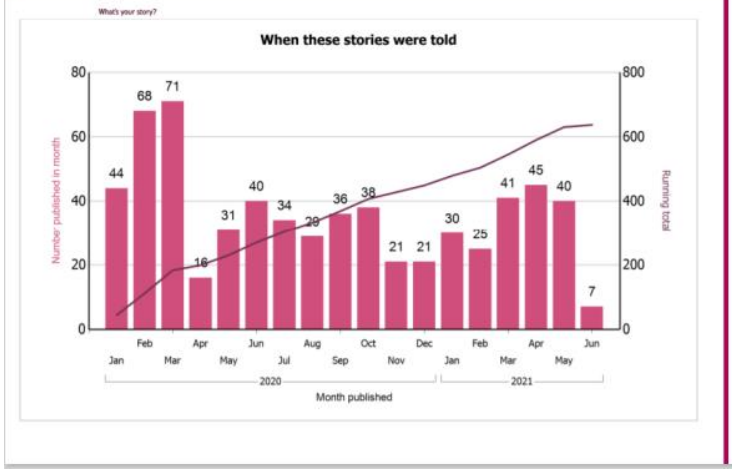
- Searching
- Reporting
- Visualisations
- A reminder about Scheduling

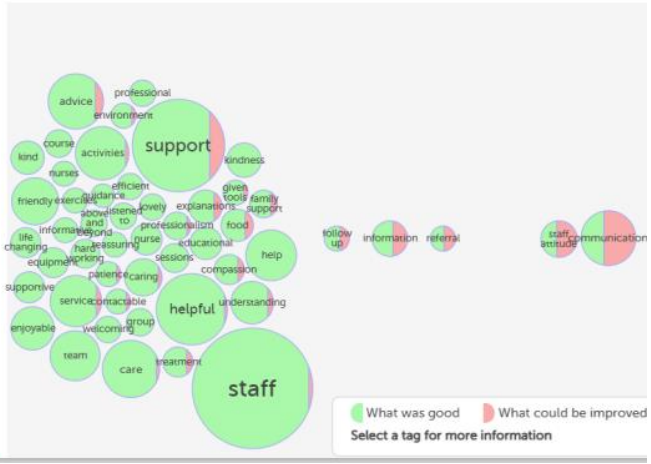


What is reporting and what can you use it for?







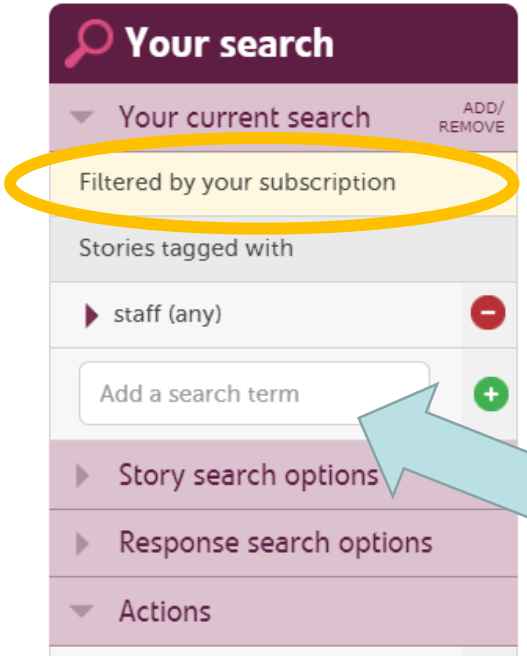


Searching

Searching on Care Opinion = the start of everything

Searching

- When LOGGED in – just press 'Enter' in the blank search box
- Check the 'Your search' box says:



If you want your search to start from all stories on Care Opinion:

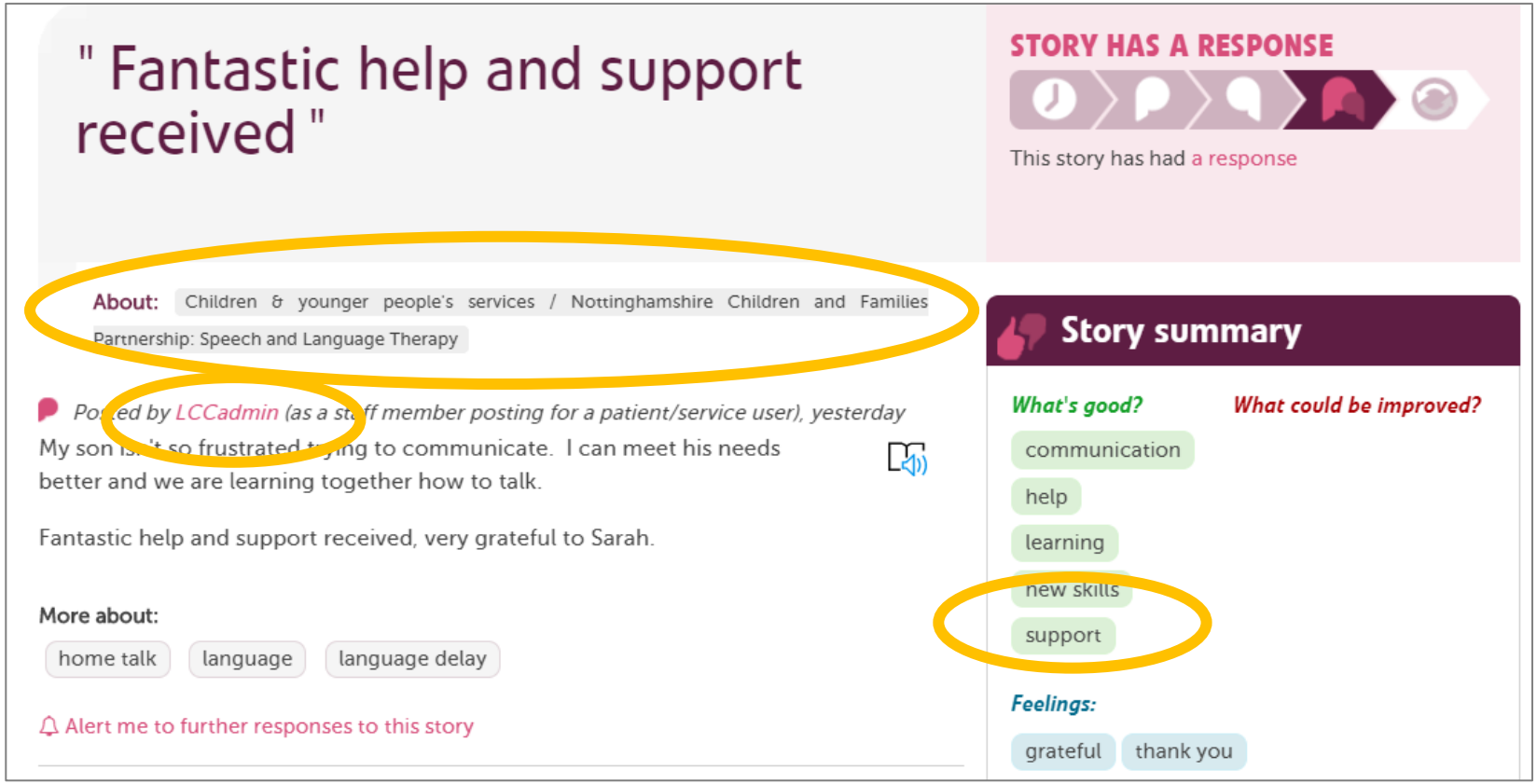
- Log out *or*
- Switch to Public View

Add a search term from any tag i.e. **staff** or **nursing**

Searching

Basic Searching

- More stories about the same **service**
- More stories by the same **author**
- More stories with the same **tag**



https://www.careopinion.org.uk/info/subscriber-help-searching

Searching

Search services within a service

1. Find the right organisation or location

2. Refine your search further if you need to

https://www.careopinion.org.uk/info/help-refine-service

Searching

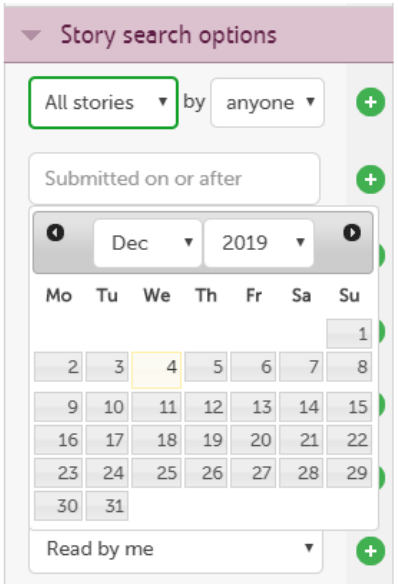
- Mental Health Services for Older People – Inpatient
- Nottingham Recovery College
- Offender healthcare
- Open Mind
- Perinatal – Community
- Perinatal - Inpatients
- Physical Healthcare Psychology
- Speech and Language Therapy (Adults)
- Speech and Language Therapy Service (Adult Intellectual Disabilities)
- Step 4 Psychotherapy Service
- Street Triage
- The Nottingham Centre for Transgender Health
- Trauma Services
- Working Age Dementia Service

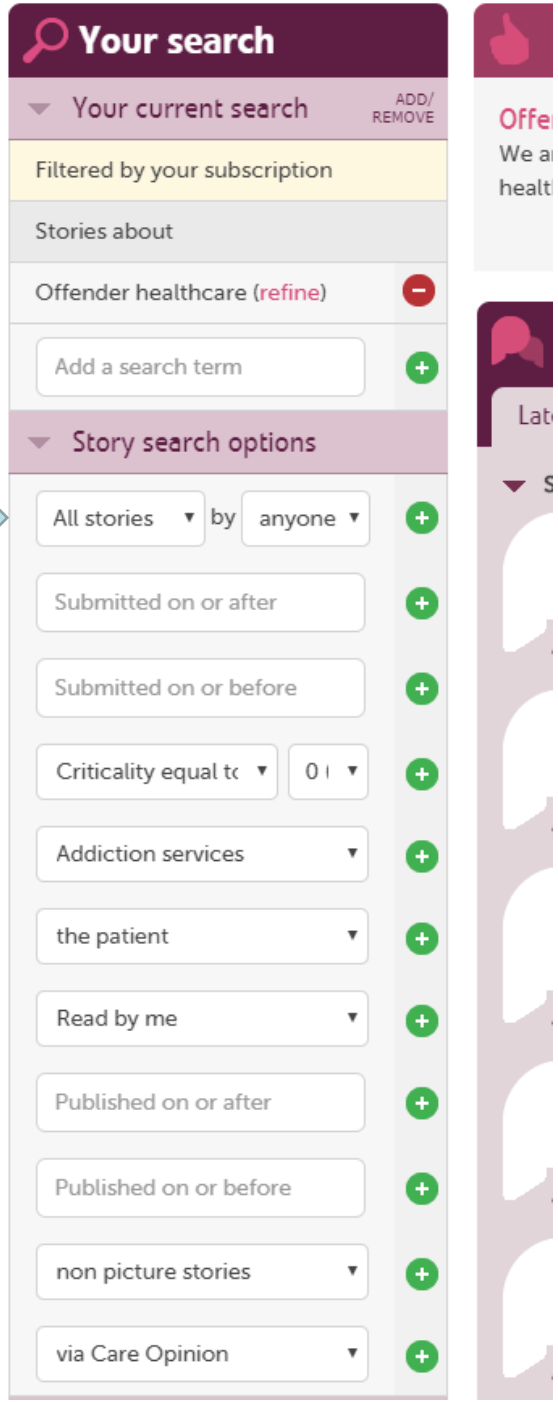
Offender healthcare

Update my search Cancel

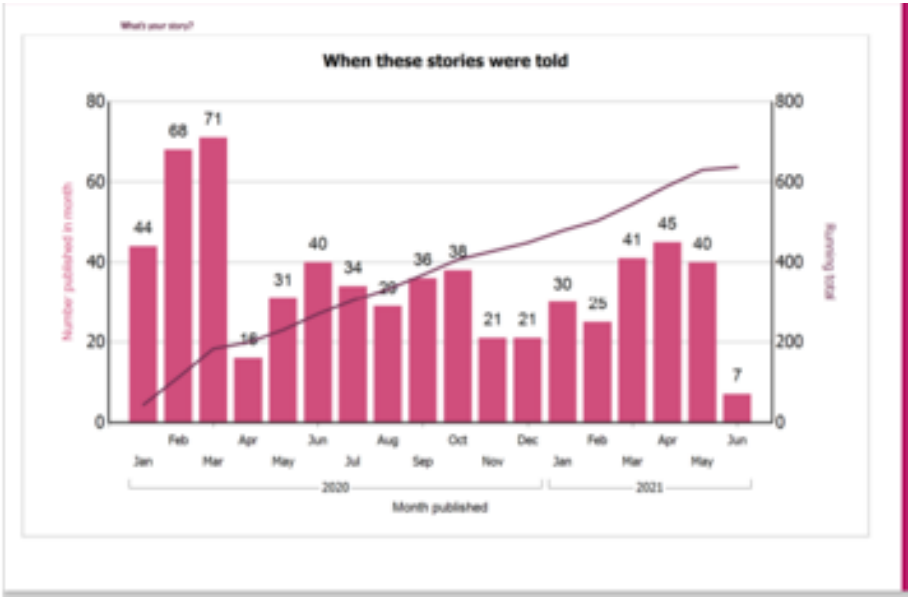
Searching

Add in a date range & filter

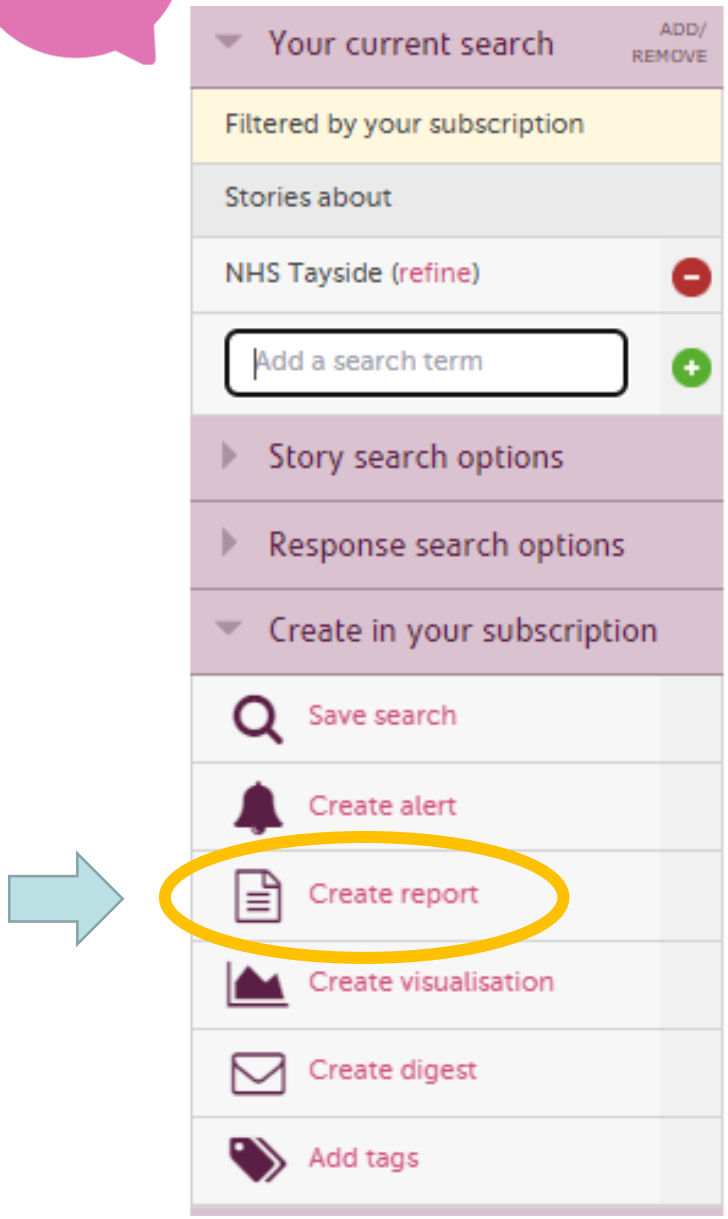




Reports


When these stories were told
Number published in month
Running total
80
60
40
20
0
800
600
400
200
0
44
68
71
18
31
40
34
29
36
38
21
21
30
25
41
45
40
7
Jan
Feb
Mar
Apr
May
Jun
Jul
Aug
Sep
Oct
Nov
Dec
Jan
Feb
Mar
Apr
May
Jun
2020
2021
Month published

Reporting



Create in your Subscription:

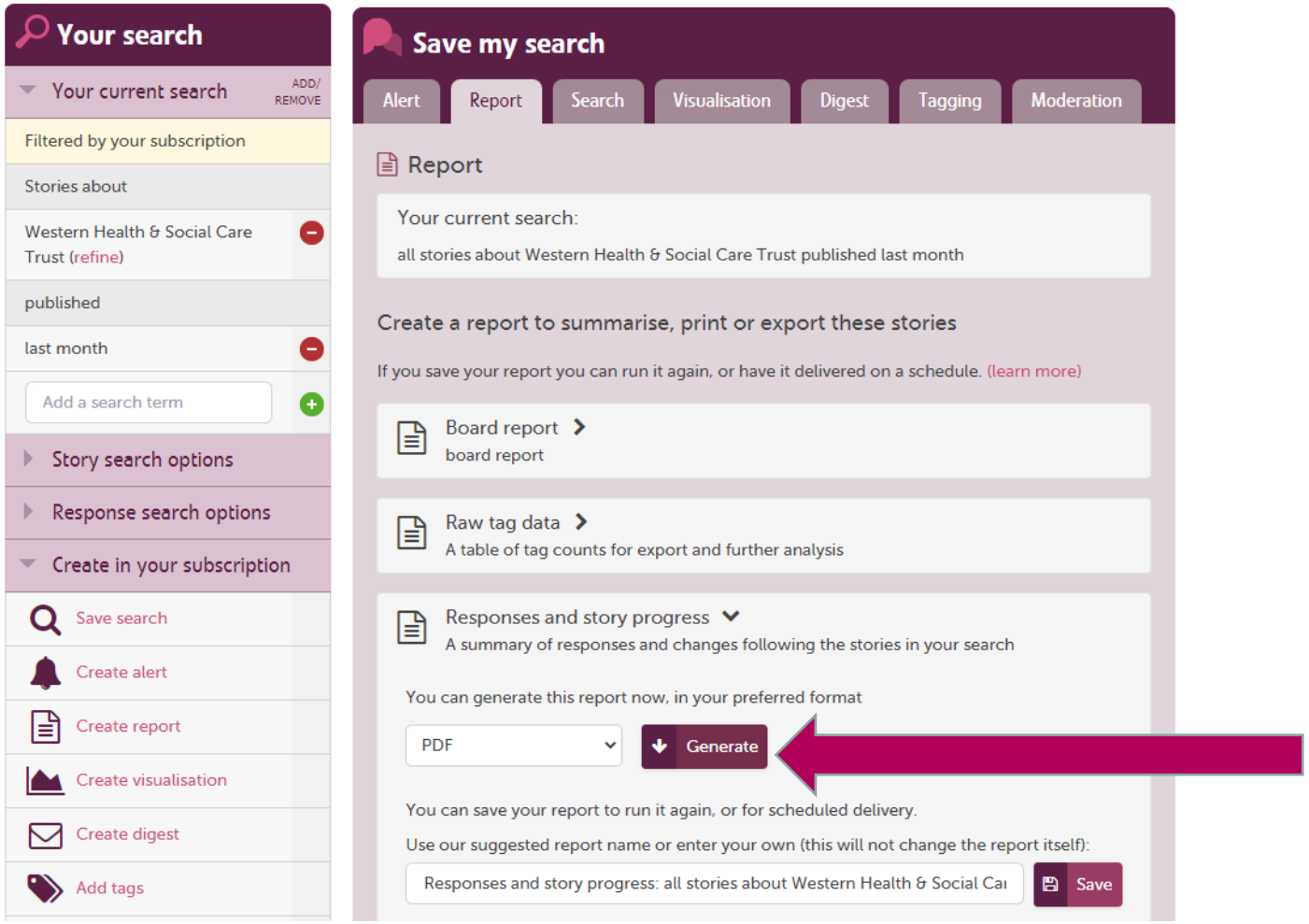
- Save Search for later
- Create and schedule reports
- Create and schedule visualisations

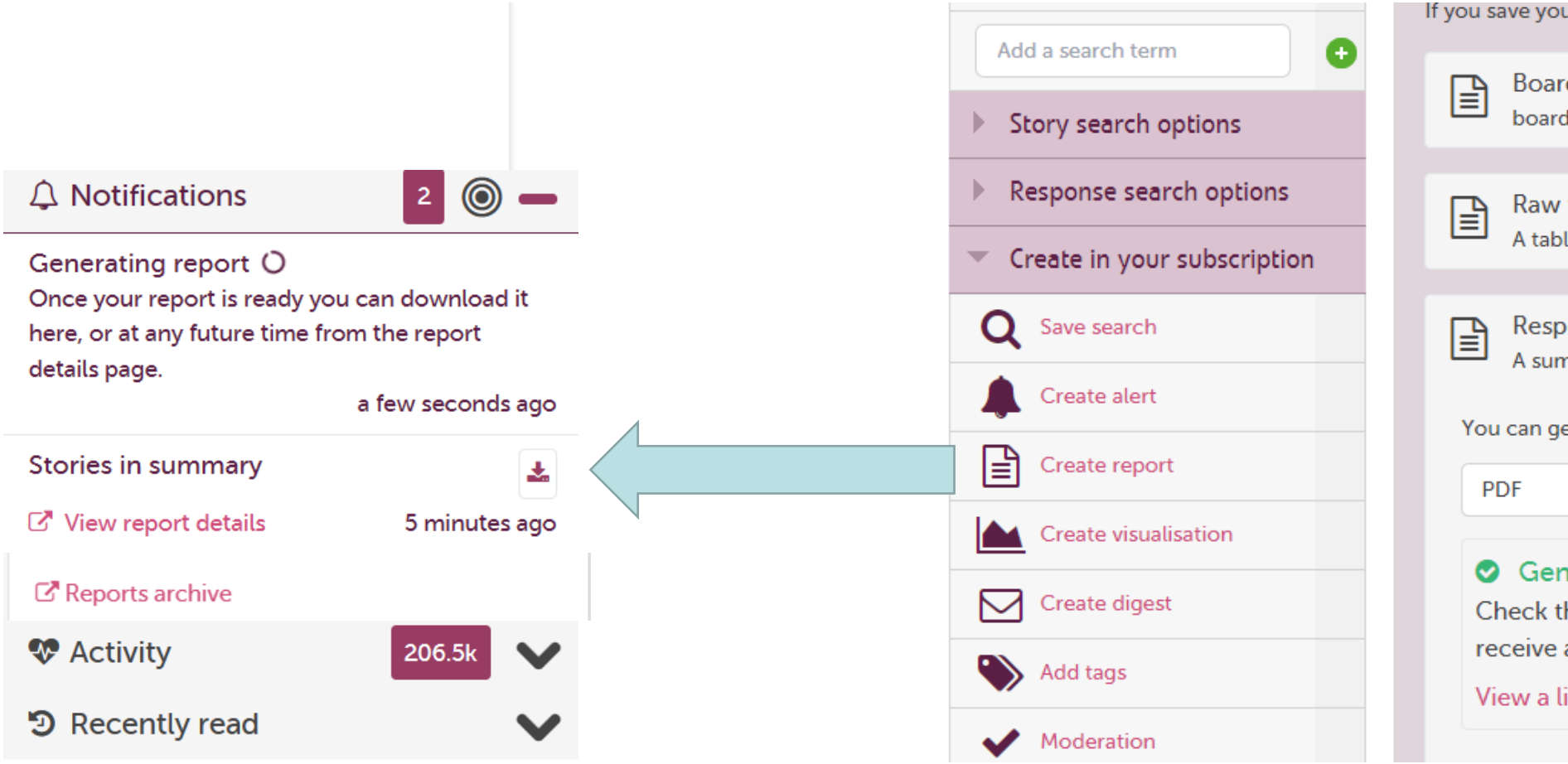
https://www.careopinion.org.uk/info/subscriber-help-reporting

Reporting

Care Opinion reports – select from the list below

How to generate and view reports?




Add a search term
Story search options
Response search options
Create in your subscription
Save search
Create alert
Create report
Create visualisation
Create digest
Add tags
Moderation
If you save you
Boar
board
Raw
A tabl
Resp
A sum
You can ge
PDF
Gen
Check th
receive
View a li
Notifications
2
Generating report
Once your report is ready you can download it here, or at any future time from the report details page.
a few seconds ago
Stories in summary
View report details
5 minutes ago
Reports archive
Activity
206.5k
Recently read

Download immediately

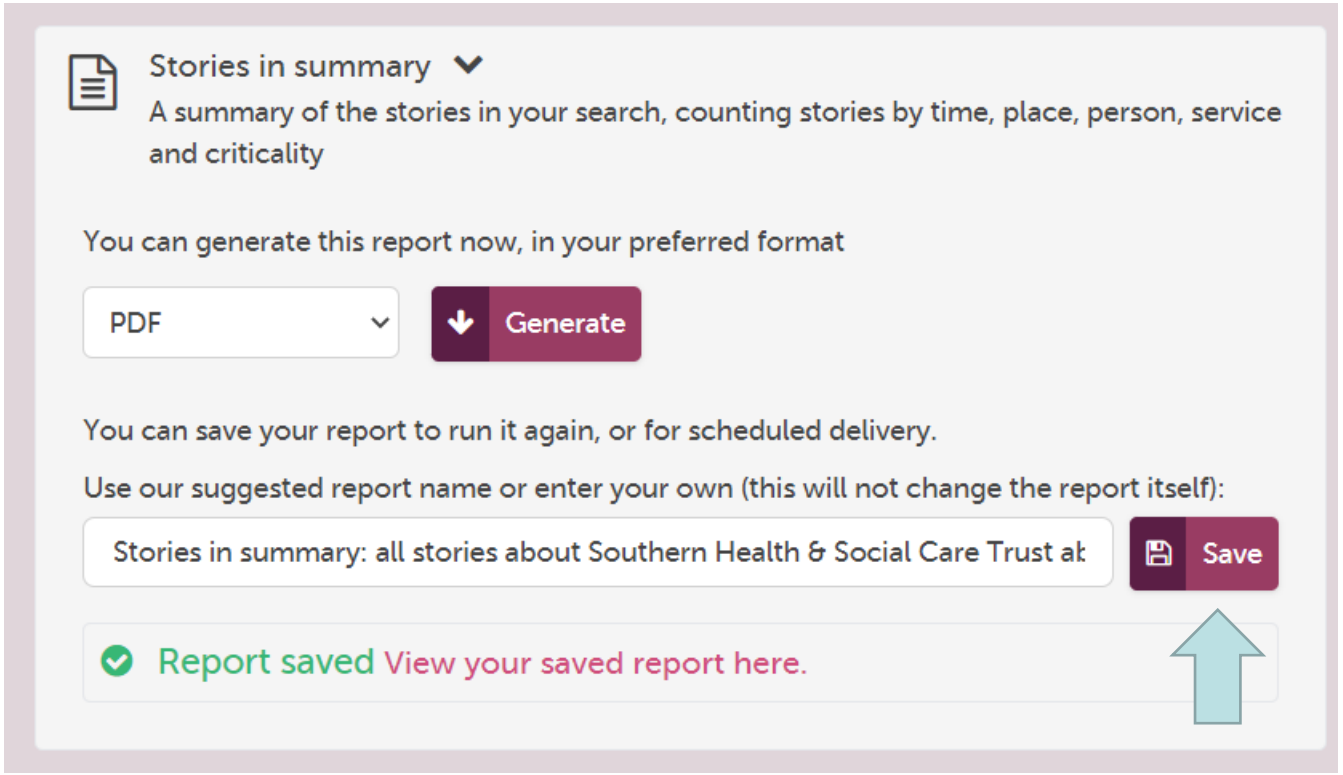
See all reports you have created or set on a schedule

We also send you an email when your report is ready

Scheduling Reports

- Once you have saved a report you can schedule it.
- You can choose how often it is run.
- It will be sent direct to your email.

Scheduling



Report Templates:

Use the template to generate a new report at any time, or add a schedule if you want new reports to be generated on a regular basis

Scheduling

What is a report template?

Stories in summary: all stories about Southern Health & Social Care Trust about services which provide maternity care

(no description)

Stories included in this report template

Tracy Molloy | created 03/03/2023 | stories in summary

Using your report

A report hasn't been generated yet.

Format

PDF

Generate report

Schedule

Pause the schedule

Your template will generate a new report on the first Saturday of every month.

It is next due 04/03/2023 and will use stories published between 01/02/2023 and 28/02/2023

> Update schedule

> Remove schedule

> Delete

Scheduling

Schedule

Pause the schedule

Your template will generate a new report on the 2nd of every 3rd month.

It is next due 01/04/2023 and will use stories published between 01/01/2023 and 31/03/2023

Update schedule

1. The schedule should be Monthly by date

Day 2 every 3 month(s)

Starting from 03/03/2023

2. When the schedule is run, the following data will be used:

- (•) Use data from the last complete 3 months
- ( ) Use data from the latest 2 Days
- ( ) Use data from all time

Update

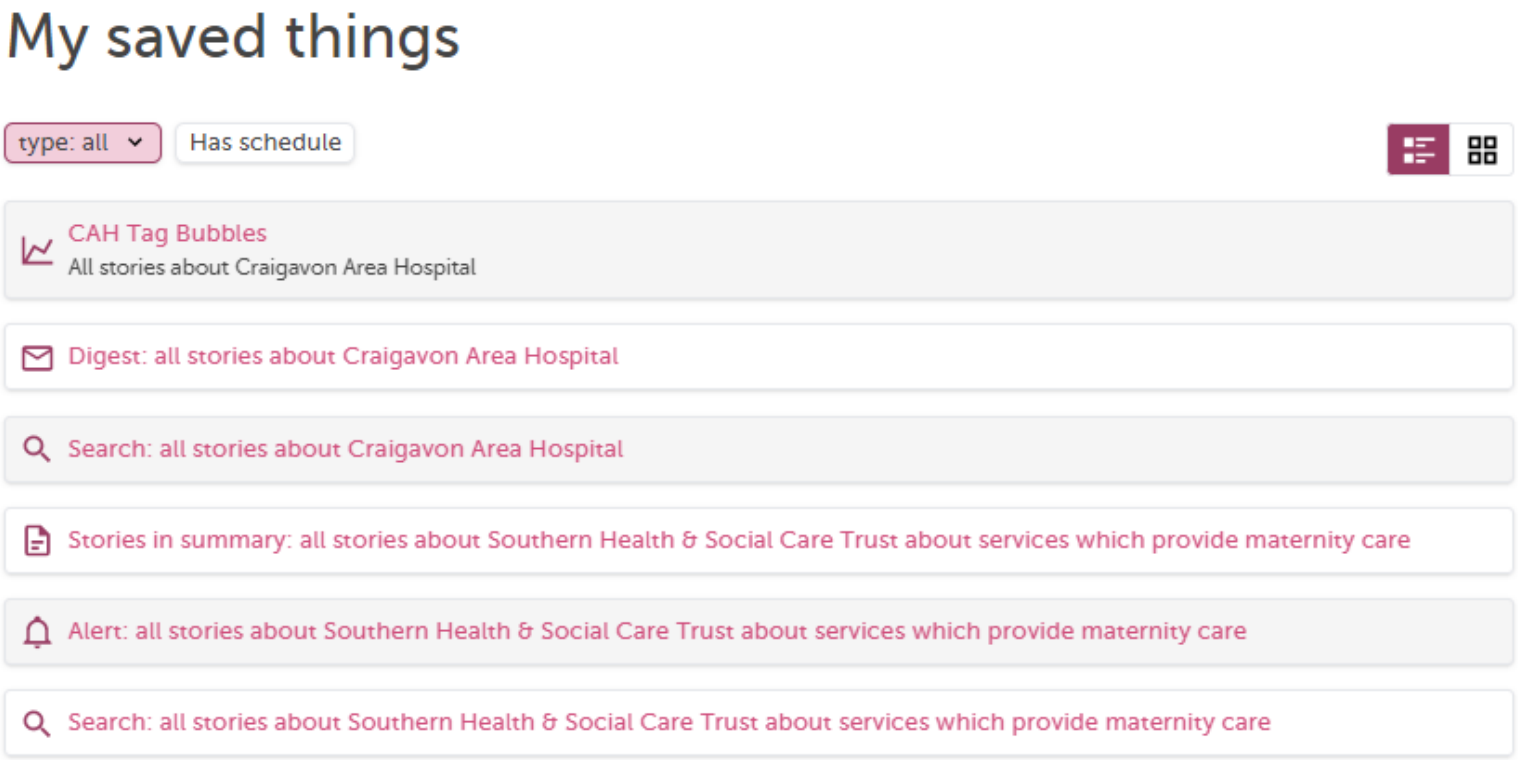
Remove schedule

Recipients

Delete

Check in your ‘Saved things’

- Anything in ‘PINK’ is clickable!
- Play Around
- You can’t break the site!



Visualisations

- Tag bubbles
- Story swarms – criticality and progress
- Lilly pad
- Tag word clouds
- Story word clouds
- Sunburst

Visualisations gallery

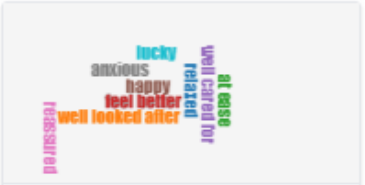
Visibility: shared | Type: all | Owned by me | Created in my subscription

CAH Tag Bubbles

By Tracy Molloy

03/03/2023

shared | tag bubble

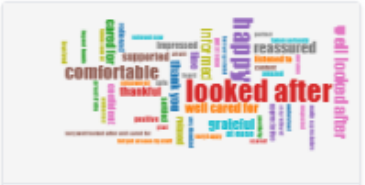


How did you feel? Q3 2022 2023 mhd

By Christine Armstrong

28/02/2023

shared | tag cloud



How did you feel? CYP Q3 2022 2023

By Christine Armstrong

28/02/2023

shared | tag cloud

What was good CYP Q3 2022 2023

By Christine Armstrong

28/02/2023

shared | tag cloud

Care Opinion overview from Jan 2023

By Louise Currie

24/02/2023

shared | tag bubble

Care Opinion overview from Jan 2023

By Louise Currie

24/02/2023

shared | tag bubble

stories LGH/STH 1/1/23

By Louise Currie

24/02/2023

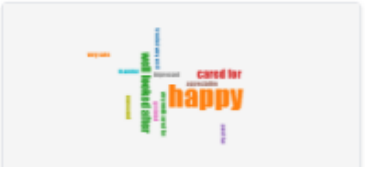
shared | story swarm

LH from 1/1/23

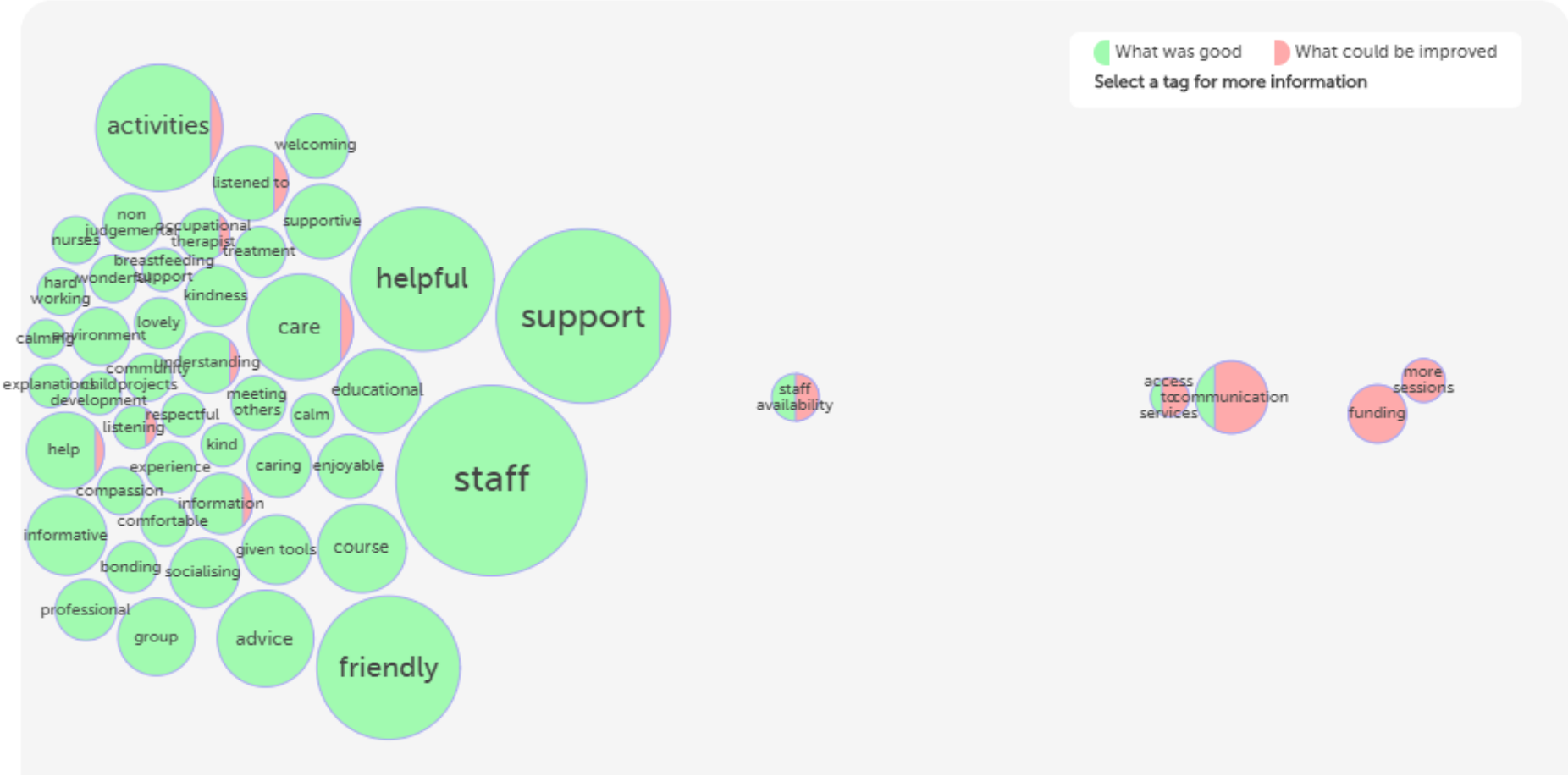
By Mairead Casey

24/02/2023

shared | story swarm



Interactive tag bubbles about All stories about Nottinghamshire Healthcare NHS Foundation Trust 2018-2019



Your visualisation is now available here: https://www.careopinion.org.uk/vis/2grhf

What was good?

What could be improved?

Tag word cloud

This shows the most popular tags for your stories as words, sized according to use. You can choose the tags people used to say "what was good", "what could be improved" or "how did you feel?"

What was good?

Preview tag word cloud

Story word cloud

This shows the most commonly used words in the text of your stories, based on the last 100 stories.

Preview story word cloud

Your search

Your current search ADD/ REMOVE

Filtered by your subscription

Stories about

Change Grow Live (refine)

Add a search term

Story search options

Response search options

Create in your subscription

- Save search
- Create alert
- Create report
- Create visualisation
- Create digest
- Add tags
- Moderation

Actions

- Play a slideshow
- Make a widget

Recommended pages within Care Opinion

Change Grow Live

Our mission is to help people change the direction of their lives, grow as individuals, and live life to its full potential. The vision we're working towards is to develop, deliver and share a whole person approach that changes society.

786 stories have been told

Latest stories | Latest responses | Latest changes

Story	Progress	Activity
"My mindset completely changed"	STORY HAS A RESPONSE	Response 6 days ago
About: Change Grow Live Cambridgeshire / Cambridge City		
"The programme has been amazing"	STORY HAS A RESPONSE	Response last week
About: Change Grow Live Cambridgeshire / Cambridge City		
"There is light at the end of the tunnel"	STORY HAS A RESPONSE	Response last week
About: Change Grow Live Cambridgeshire / Huntingdon		
"You are treated like a person and not a number"	STORY HAS A RESPONSE	Response last week
About: Hull ReNew		

Your search

Your current search ADD/ REMOVE

Filtered by your subscription

Stories about

Change Grow Live (refine)

Add a search term

Story search options

Response search options

Create in your subscription

- Save search
- Create alert
- Create report
- Create visualisation
- Create digest
- Add tags
- Moderation

Actions

- Play a slideshow

Save my search

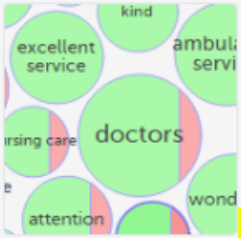
Alert | Report | Search | Visualisation | Digest | Tagging | Moderation

Visualisation

Your current search:

all stories about Change Grow Live

Create a visualisation of the stories in your search



Tag bubbles

This shows the most popular tags for your stories as bubbles. The bubbles are split according to how often the tag is used to say what was good, or what could be improved. This visualisation provides a lot of information in a very easy to understand way.

Preview

Story swarm

This shows how your stories are spread over time, and allows you to see patterns in story progress or criticality. Up to 400 stories are included.

Preview

Sunburst

This shows how stories progress from being told to being read,

Create tag bubbles

Below this form is a preview of what your saved visualisation may look like. You'll still need to save this visualisation to share it. More information about creating visualisations.

Name

Enter a name for your visualisation

(Between 2 and 400 characters)

Visibility

Shared (within your subscription)

What is 'shared' visibility?
Only logged-in members of your subscription can see this visualisation.
If your search contains private tags, they will not be included in a shared visualisation.

Description

All stories about Change Grow Live

(Less than 1000 characters)

Signature choice

Cally Bowman, Engagement & Support Officer, Subscriber Support, Care Opinion

+ Create

Visualisation template created

We've begun generating your first visualisation - we'll let you know when it's ready below and in the notifications section in the drawer.

All stories about Change Grow Live

All stories about Change Grow Live

Stories included in this visualisation template

Owned by you | Created by you on 18/09/2023 | shared | tag bubble

Using your visualisation

View latest visualisation

Your new visualisation is ready

Generate another visualisation

View visualisations from this template in the gallery

Visualisations generated from this template

Your stories Log out

Care Opinion
What's your story?

Share your experiences of UK health and care services, **good** or **bad**.
We pass your stories to the right people to make a difference.

Home | Tell your story | About us

Search for stories about...

eg Leeds General Infirmary, heart surgery, dementia, S3 8EN

My saved things

All moderation advisories

visualisations | ✓ Has schedule

- all asset types
- alerts
- reports
- searches
- visualisations
- digests
- advisories

ut Change Grow Live
Change Grow Live

ut Black Country Healthcare NHS Foundation Trust
Black Country Healthcare NHS Foundation Trust

ic
Nottinghamshire Healthcare NHS Foundation Trust submitted on or after 01/01/2023

Visualisation template created

We've begun generating your first visualisation - we'll let you know when it's ready below and in the notifications section in the drawer.

All stories about Change Grow Live

All stories about Change Grow Live

Stories included in this visualisation template

Owned by you | Created by you on 18/09/2023 | shared | tag bubble

Using your visualisation

View latest visualisation

Your new visualisation is ready

Generate another visualisation

View visualisations from this template in the gallery

Visualisations generated from this template

Display options

Schedule

This a visualisation does not have a schedule

+ Add schedule

Delete

Helpful Resources

Subscriber Know How Page:
https://www.careopinion.org.uk/info/subscriber-know-how

Help with Reporting:
https://www.careopinion.org.uk/info/subscriber-help-reporting

Examples of Reports:
https://www.careopinion.org.uk/info/subscriber-help-reporting-examples

Contact us: info@careopinion.org.uk

Thank you for Listening

We run regular training on
lots of site features…

https://www.careopinion.org.uk/info/support-webinars

Contact Us: **info@careopinion.org.uk**