

The background consists of a repeating pattern of speech bubbles. Most are dark red outlines on a dark purple background. One bubble in the lower right quadrant is white with a white outline and contains the text "Reports and Visualisations".

**Reports
and
Visualisations**



Before we start...

- **Recording**
- **Camera & Mic**
- **Live Captions**
- **PowerPoint Live**
- **Post session email**



**Reports
and
Visualisations**

This session aims to cover:

- Searching
- Reporting
- Visualisations
- A reminder about Scheduling



Searching

**Searching on Care
Opinion = the start
of everything**

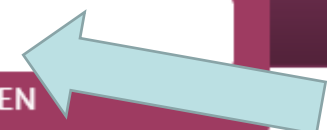
Share your experiences of UK health and care services, *good* or *bad*.
We pass your stories to the right people to make a difference.

▶ **Search**



Search for stories about...

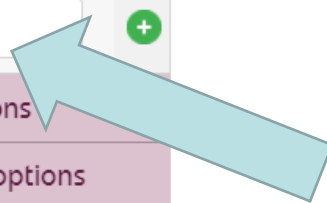
eg Leeds General Infirmary, heart surgery, dementia, S3 8EN



- When LOGGED in – just press ‘Enter’ in the blank search box
- Check the ‘Your search’ box says:

If you want your search to start from all stories on Care Opinion:

- Log out *or*
- Switch to Public View



Add a search term from any tag i.e. **staff** or **nursing**

Basic Searching

- More stories about the same **service**
- More stories by the same **author**
- More stories with the same **tag**

" Fantastic help and support received "

STORY HAS A RESPONSE

This story has had a response

About: Children & younger people's services / Nottinghamshire Children and Families Partnership: Speech and Language Therapy

Posted by **LCCadmin** (as a staff member posting for a patient/service user), yesterday

My son isn't so frustrated trying to communicate. I can meet his needs better and we are learning together how to talk.

Fantastic help and support received, very grateful to Sarah.

More about:

home talk language language delay

Alert me to further responses to this story

Story summary

What's good?

communication
help
learning
new skills
support

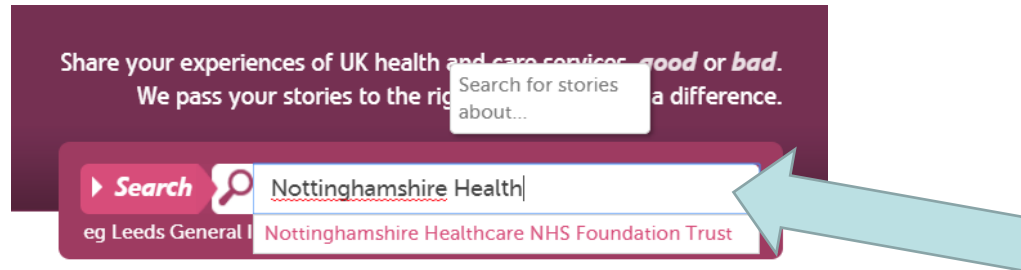
What could be improved?

Feelings:

grateful thank you

Search services within a service

1. Find the right organisation or location



2. Refine your search further if you need to

Your search

Your current search ADD/REMOVE

Filtered by your subscription

Stories about

Nottinghamshire Healthcare NHS Foundation Trust (refine)

Add a search term

Story search options

Response search options

Actions

Change "Nottinghamshire Healthcare NHS Foundation Trust" in your search

Update your search by choosing service(s) below, instead of Nottinghamshire Healthcare NHS Foundation Trust

Nottinghamshire Healthcare NHS Foundation Trust (refine)

- + Nottinghamshire Healthcare NHS Foundation Trust
- + Addiction services (community)
- + Adult mental health (inpatient)
- + Adult Mental Health Services - Community (City)
- + Adult Mental Health Services - Community (County)

Searching

- +
- + Mental Health Services for Older People – Inpatient
- + Nottingham Recovery College
- Offender healthcare
- + Open Mind
- + Perinatal – Community
- + Perinatal - Inpatients
- + Physical Healthcare Psychology
- + Speech and Language Therapy (Adults)
- + Speech and Language Therapy Service (Adult Intellectual Disabilities)
- + Step 4 Psychotherapy Service
- + Street Triage
- + The Nottingham Centre for Transgender Health
- + Trauma Services
- + Working Age Dementia Service

- Offender healthcare

▶ Update my search

▶ Cancel

Searching

Add in a date range & filter

Story search options

Progress of story

All stories ▾ by anyone ▾ +

- All stories
- Unheard stories
- Stories without response
- Heard stories, without response**
- Stories with response
- Stories with response, but no change planned or made
- Stories with change planned or made
- Stories with change made
- Withdrawn stories
- Rejected stories

Addiction services ▾ +

Story search options

All stories ▾ by anyone ▾ +

Submitted on or after +

Dec 2019

Mo	Tu	We	Th	Fr	Sa	Su
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

Read by me ▾ +

Your search

Your current search ADD/REMOVE

Filtered by your subscription

Stories about

Offender healthcare (refine) -

Add a search term +

Story search options

All stories ▾ by anyone ▾ +

Submitted on or after +

Submitted on or before +

Criticality equal to 0 +

Addiction services ▾ +

the patient ▾ +

Read by me ▾ +

Published on or after +

Published on or before +

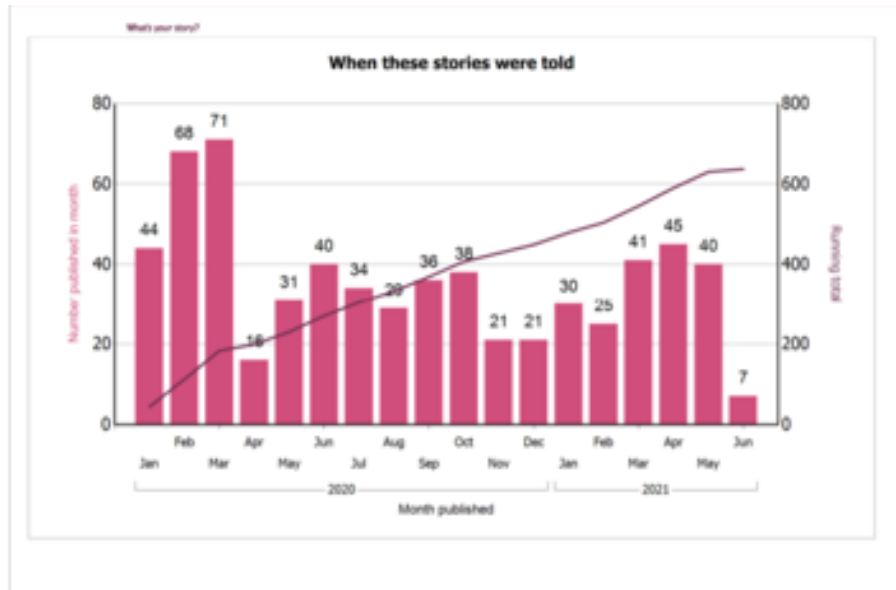
non picture stories ▾ +

via Care Opinion ▾ +

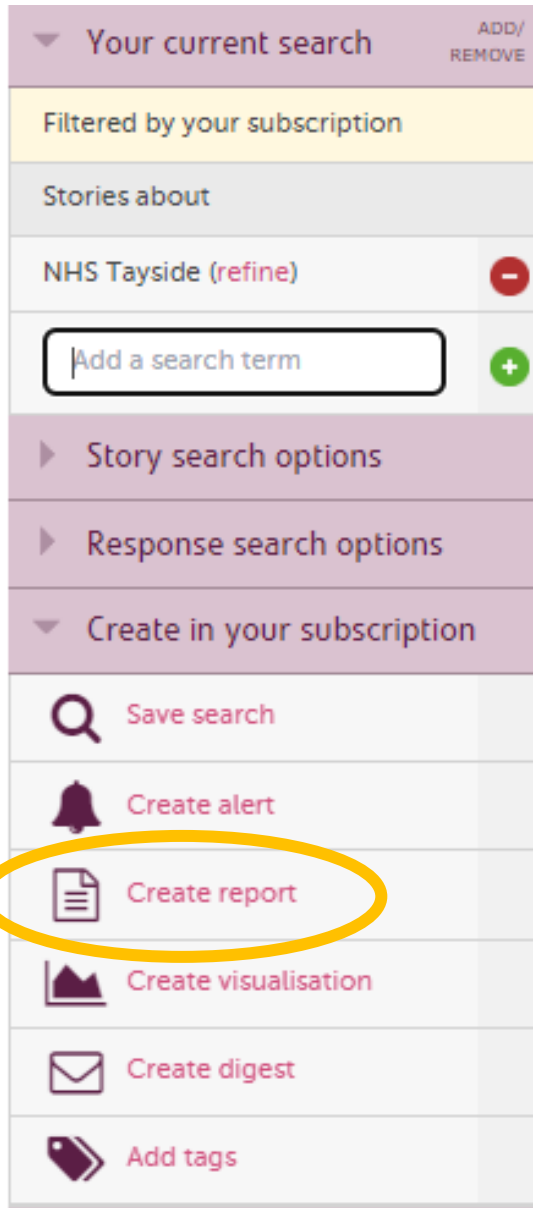


Live Site...

Reports



Reporting



Create in your Subscription:

- Save Search for later
- Create and schedule reports
- Create and schedule visualisations

Care Opinion reports – select from the list below

Create a report to summarise, print or export these stories

If you save your report you can run it again, or have it delivered on a schedule. ([learn more](#))



Responses and story progress >

A summary of responses and changes following the stories in your search



Services with ratings >

Summary of the rating scores for a set of services



Services with response quality >

Indicators of quality of responding for a set of services



Services with story activity >

Summary of story counts, responsiveness and criticality for a set of services



Stories in summary >

A summary of the stories in your search, counting stories by time, place, person, service and criticality



Story and response listing >

A list of the stories in your search, grouped by the service they are about



Story authors in summary >

Summary of information provided by authors, such as role, age, gender, ethnicity and disability



Story listing in a table >

Simple table of stories suitable for export to Excel. This report is too wide to be easily used in Word or PDF formats.

How to generate and view reports?

Your search

ADD/
REMOVE

Your current search

Filtered by your subscription

Stories about

Western Health & Social Care Trust (refine) -

published

last month -

Add a search term +

Story search options

Response search options

Create in your subscription

- Save search
- Create alert
- Create report
- Create visualisation
- Create digest
- Add tags

Save my search

Alert Report Search Visualisation Digest Tagging Moderation

Report

Your current search:
all stories about Western Health & Social Care Trust published last month

Create a report to summarise, print or export these stories

If you save your report you can run it again, or have it delivered on a schedule. [\(learn more\)](#)

- Board report >
board report
- Raw tag data >
A table of tag counts for export and further analysis
- Responses and story progress v
A summary of responses and changes following the stories in your search



You can generate this report now, in your preferred format


PDF v **Generate**

You can save your report to run it again, or for scheduled delivery.


Use our suggested report name or enter your own (this will not change the report itself):

Responses and story progress: all stories about Western Health & Social Cai **Save**

Notifications 2  


Generating report 
Once your report is ready you can download it here, or at any future time from the report details page.


a few seconds ago

Stories in summary  5 minutes ago


[View report details](#)








[Reports archive](#)

Activity 206.5k 




Recently read 






- ▶ Story search options
- ▶ Response search options
- ▼ Create in your subscription
-  Save search
-  Create alert
-  Create report
-  Create visualisation
-  Create digest
-  Add tags
-  Moderation

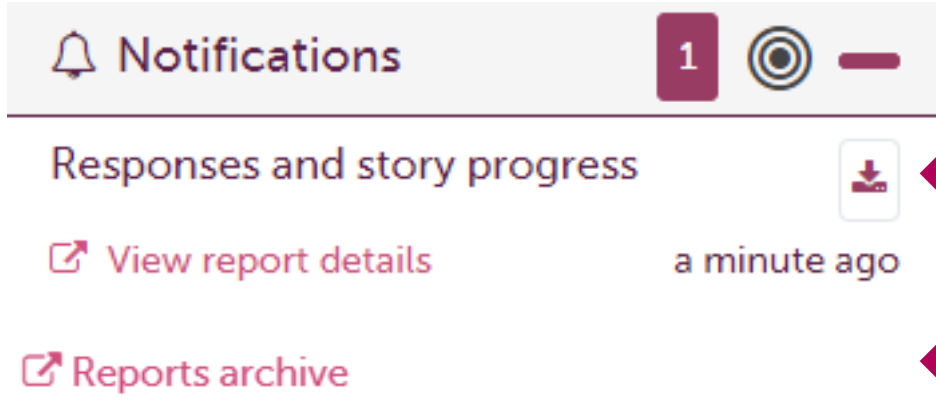
If you save you

-  Board board
-  Raw A tabl
-  Respo A sum

You can ge

PDF

 **Gen**
Check th
receive a
[View a li](#)



Download immediately



See all reports you have created or set on a schedule

We also send you an email when your report is ready


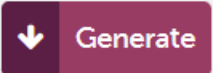
Scheduling Reports

- Once you have saved a report you can schedule it.
- You can choose how often it is run.
- It will be sent direct to your email.

Scheduling


 Stories in summary 
A summary of the stories in your search, counting stories by time, place, person, service and criticality



You can generate this report now, in your preferred format


PDF  

You can save your report to run it again, or for scheduled delivery.

Use our suggested report name or enter your own (this will not change the report itself):

Stories in summary: all stories about Southern Health & Social Care Trust at 



 Report saved [View your saved report here.](#) 





Report Templates:




Use the template to generate a new report at any time, or add a schedule if you want new reports to be generated on a regular basis



 **Stories in summary: all stories about Southern Health & Social Care Trust about services which provide maternity care** 

(no description) 


 [Stories included in this report template](#)


 Tracy Molloy  created 03/03/2023  stories in summary

Using your report


A report hasn't been generated yet.

Format


PDF 

 **Generate report**

Schedule

 **Pause the schedule**

Your template will generate a new report on the first Saturday of every month.
It is next due 04/03/2023 and will use stories published between 01/02/2023 and 28/02/2023

- > Update schedule 
- > Remove schedule

> **Delete**



Schedule

⏸ Pause the schedule

Your template will generate a new report on the 2nd of every 3rd month.

It is next due 01/04/2023 and will use stories published between 01/01/2023 and 31/03/2023

▼ Update schedule

1. The schedule should be ▼

Day every month(s)

Starting from

2. When the schedule is run, the following data will be used:

- Use data from the last complete 3 months
- Use data from the latest ▼
- Use data from all time

> Update

> Remove schedule

> Recipients

> Delete

Check in your 'Saved things'

- Anything in 'PINK' is clickable!
- Play Around
- You can't break the site!

My saved things

type: all ▾

Has schedule



CAH Tag Bubbles

All stories about Craigavon Area Hospital



Digest: all stories about Craigavon Area Hospital



Search: all stories about Craigavon Area Hospital



Stories in summary: all stories about Southern Health & Social Care Trust about services which provide maternity care



Alert: all stories about Southern Health & Social Care Trust about services which provide maternity care



Search: all stories about Southern Health & Social Care Trust about services which provide maternity care



Live Site...



Visualisations

- Tag bubbles
- Story swarms – criticality and progress
- Lilly pad
- Tag word clouds
- Story word clouds
- Sunburst

Visualisations gallery

Visibility: shared ▾

Type: all ▾

Owned by me

Created in my subscription

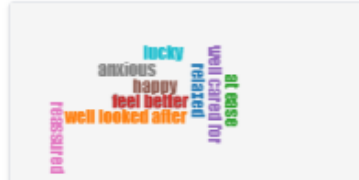


CAH Tag Bubbles

By Tracy Molloy
03/03/2023

shared

tag bubble

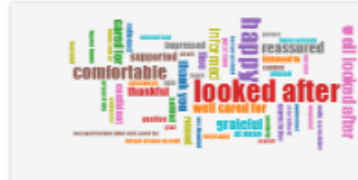


How did you feel? Q3 2022 2023 mhd

By Christine Armstrong
28/02/2023

shared

tag cloud



How did you feel? CYP Q3 2022 2023

By Christine Armstrong
28/02/2023

shared

tag cloud



What was good CYP Q3 2022 2023

By Christine Armstrong
28/02/2023

shared

tag cloud

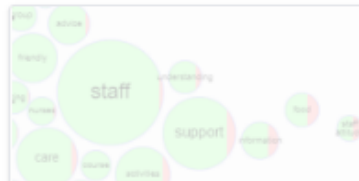


Care Opinion overview from Jan 2023

By Louise Currie
24/02/2023

shared

tag bubble



Care Opinion overview from Jan 2023

By Louise Currie
24/02/2023

shared

tag bubble



stories LGH/STH 1/1/23

By Louise Currie
24/02/2023

shared

story swarm

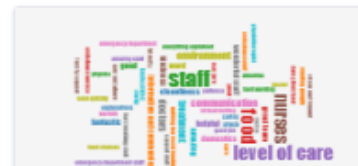
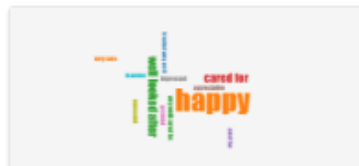


LH from 1/1/23

By Mairead Casey
24/02/2023

shared

story swarm



Tag word cloud



This shows the most popular tags for your stories as words, sized according to use. You can choose the tags people used to say "what was good", "what could be improved" or "how did you feel?"

What was good? ▾

▶ [Preview tag word cloud](#)

Story word cloud



This shows the most commonly used words in the text of your stories, based on the last 100 stories.

▶ [Preview story word cloud](#)

Your search

▼ Your current search ADD/REMOVE

Filtered by your subscription

Stories about

Change Grow Live (refine) −

+

▶ Story search options

▶ Response search options

▼ Create in your subscription

- Save search
- Create alert
- Create report
- Create visualisation
- Create digest
- Add tags
- Moderation


▼ Actions

- Play a slideshow
- Make a widget

Recommended pages within Care Opinion

Change Grow Live

Our mission is to help people change the direction of their lives, grow as individuals, and live life to its full potential. The vision we're working towards is to develop, deliver and share a whole person approach that changes society.



786 stories have been told

Latest stories | Latest responses | Latest changes

▼ Story	▼ Progress	▼ Activity
"My mindset completely changed"	STORY HAS A RESPONSE 	Response 6 days ago
About: Change Grow Live Cambridgeshire / Cambridge City		
"The programme has been amazing"	STORY HAS A RESPONSE 	Response last week
About: Change Grow Live Cambridgeshire / Cambridge City		
"There is light at the end of the tunnel"	STORY HAS A RESPONSE 	Response last week
About: Change Grow Live Cambridgeshire / Huntingdon		
"You are treated like a person and not a number"	STORY HAS A RESPONSE 	Response last week
About: Hull ReNew		

Your search

ADD/
REMOVE

Your current search

Filtered by your subscription

Stories about

Change Grow Live (refine) -

Add a search term +

Story search options

Response search options

Create in your subscription

- Save search
- Create alert
- Create report
- Create visualisation
- Create digest
- Add tags
- Moderation

Actions

- Play a slideshow

Save my search

Alert Report Search **Visualisation** Digest Tagging Moderation

Visualisation

Your current search:
all stories about Change Grow Live

Create a visualisation of the stories in your search

Tag bubbles

This shows the most popular tags for your stories as bubbles. The bubbles are split according to how often the tag is used to say what was good, or what could be improved. This visualisation provides a lot of information in a very easy to understand way.

Preview

Story swarm

This shows how your stories are spread over time, and allows you to see patterns in story progress or criticality. Up to 400 stories are included.

Preview

Sunburst

This shows how stories progress from being told to being read,

Home

Tell your story

About us


Search for stories about...



eg Leeds General Infirmary, heart surgery, dementia, S3 8EN

[Search](#) / [Create Visualisation](#)

Create tag bubbles

 Below this form is a preview of what your saved visualisation may look like. You'll still need to save this visualisation to share it. More information about [creating visualisations](#).

Name

●

(Between 2 and 400 characters)

Visibility

●

What is 'shared' visibility?

Only logged-in members of your subscription can see this visualisation.

If your search contains private tags, they will not be included in a shared visualisation.


Description

●

(Less than 1000 characters)

Signature choice

●

 **Create**

- Admin
- Navigation
- Notifications 1
- All stories about Change Grow Live
View visualisation
2 minutes ago
- All stories about Change Grow Live
Cambridgeshire
View visualisation
26 minutes ago
- Previously generated reports
- Activity 272.6k
- Recently read

Saved things / Visualisation template What is a visualisation template?

- Visualisation template created**
 We've begun generating your first visualisation - we'll let you know when it's ready below and in the notifications section in the drawer.


All stories about Change Grow Live

All stories about Change Grow Live

Stories included in this visualisation template ?

Owned by you
 Created by you on 18/09/2023
 shared
 tag bubble

Using your visualisation



Your new visualisation is ready

Generate another visualisation

[View visualisations from this template in the gallery](#)

[View latest visualisation](#)

› Visualisations generated from this template

Share your experiences of UK health and care services, **good** or **bad**.
We pass your stories to the right people to make a difference.

Home

Tell your story

About us

Search for stories about...



eg Leeds General Infirmary, heart surgery, dementia, S3 8EN

My saved things

All moderation advisories

visualisations ▾

✓ Has schedule



all asset types

alerts

ut Change Grow Live

Change Grow Live

reports

searches

ut Black Country Healthcare NHS Foundation Trust

visualisations

Black Country Healthcare NHS Foundation Trust

digests

advisories

C

Nottinghamshire Healthcare NHS Foundation Trust submitted on or after 01/01/2023

✔ Visualisation template created

We've begun generating your first visualisation - we'll let you know when it's ready below and in the notifications section in the drawer.

📈 All stories about Change Grow Live ✎

All stories about Change Grow Live ✎

🔍 Stories included in this visualisation template ⓘ

👤 Owned by you

📅 Created by you on 18/09/2023

👥 shared

📈 tag bubble

Using your visualisation



← Your new visualisation is ready

🔄 Generate another visualisation

🗪 View visualisations from this template in the gallery

› Visualisations generated from this template

› Display options

Schedule

This a visualisation does not have a schedule

+ Add schedule

› Delete



Live Site...

Helpful Resources

Subscriber Know How Page:

<https://www.careopinion.org.uk/info/subscriber-know-how>



Help with Reporting:

<https://www.careopinion.org.uk/info/subscriber-help-reporting>

Examples of Reports:

<https://www.careopinion.org.uk/info/subscriber-help-reporting-examples>

Contact us: info@careopinion.org.uk

Thank you for Listening

We run regular training on
lots of site features...

<https://www.careopinion.org.uk/info/support-webinars>

Contact Us: **info@careopinion.org.uk**



**Thank
you**